



US Arabic Distance Learning Network

شبكة تعلم اللغة العربية عن بعد بالولايات المتحدة

Montana State University - Office of International Programs - 400 Culbertson Hall - Bozeman, MT 59717
406-994-4032 www.arabicstudies.edu

Web CT Support

Start here for general BTC questions, or if you don't know who to ask:

The Burns Telecom Center: btc@montana.edu 406-994-6550

For general questions about the Arabic program's online and video conferencing resources:

The BTC's Arabic Distance Learning Network Program Manager

Clare Becker: clarebecker@montana.edu 406-994-6836

For specific questions about using WebCT, contact:

The BTC's WebCT Support Team

Ritchie Boyd: rboyd@montana.edu 406-994-4660

Bob Friedrich: robertf@montana.edu 406-994-6839

Jonathan Paver: jpaver@montana.edu 406-994-7961

Julie Pester: pester@montana.edu 406-994-7799

John Usher: jusher@montana.edu 406-994-7794

For TA and student login, password problems:

MSU's Information Technology Center

Helpdesk: helpdesk@montana.edu 406-994-1777

(Note - Hours: Monday-Friday 7 A.M. – 9 P.M.)

Resources available on the WebCT homepage at: <http://webct.montana.edu>

Problems logging on?: A guide to common log in problems.

Student Quick Resource Guide : An overview for MSU students addressing on-line courses.

Student Resources | Frequently Asked Questions : An online resource area for students.

Faculty Resources | Frequently Asked Questions : An online resource area for faculty.

The Faculty Resources page contains:

- a link to the current MSU WebCT training and support schedule
- a link to the on-line course request database (request your courses here)
- BTC contact information
- a link to MSU WebCT tutorials
- various other links concerning distributed learning